



INTEGRATED MANAGEMENT SYSTEM POLICY

It is the policy of IMQ Certification (UK) Ltd. (IMQ UK) to be partner of choice in UK certification and related services, in a manner that meets customer, legal and standard requirements and within agreed cost constraints.

IMQ UK is committed to this Integrated Management Systems Policy which defines our commitment:

- in quality of service throughout our organisation, compatible with the context and strategic direction of IMQ Group;
- in reducing our environmental impact and continually improving our environmental performance as an integral and fundamental part of our business strategy and operating methods;
- in providing control of the health, wellbeing, and safety risks in our activities, eliminate hazards and prevent accidents or work-related ill health;
- in carrying out certification and related activities impartially, rigorously and to high standards.

It is the policy of the Directors, Management and Employees of IMQ UK to:

- Implement a documented management system meeting the requirements of BS EN ISO/IEC 17065, in line with our UKAS accreditations and notifications as an Approved Body;
- Comply with the requirements, continually review the suitability, and improve the effectiveness of the documented management system;
- Ensure compliance with the applicable Environmental / H&S legislation and codes of practice that relate to the identified environmental or H&S aspects;
- Apply the principles of continuous improvement in protecting the environment and reducing our environmental impact by mitigating waste and pollution, and pursuing sustainable solutions to reduce our operational impact on the environment and local communities;
- Ensure the impartiality & objectivity of our product certification and related activities and effectively manage potential conflicts;
- Invest in the training of our employees and promote teamwork and constructive work relationships, encouraging consultation and participation;
- Create a pleasant ambiance for the workplace and maintain safe and healthy working conditions, by promoting the prevention of injury and ill health and adequately controlling the health and safety risks arising from our work activities;
- Strive to prevent accidents and cases of work-related ill health;
- Liaise with our clients, stakeholders, and shareholders to ensure that they are satisfied with the provided level of service and,
- Ensure that our range of certification services meet and will continue to meet end user needs and market requirements.



This is further supported by:

- Providing a framework for establishing and reviewing objectives and associated indicators, within our documented management system;
- Periodically reviewing a) the IMS against our business objectives and processes to evaluate its suitability and improve its effectiveness and b) the IMS policy, at top management level, through the management review;
- Making this policy known to all IMQ Certification UK employees and available to interested external parties on request;
- Auditing the documented management system on a regular basis to ensure its continued effectiveness.

Date: 12/01/2023

Fulvio Giorgi
IMQ Certification (UK) Ltd. Managing
Director

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